



# Committed to Building a Brighter Energy Future

Highlights from Ameren's **2019 Corporate Social Responsibility Report\***



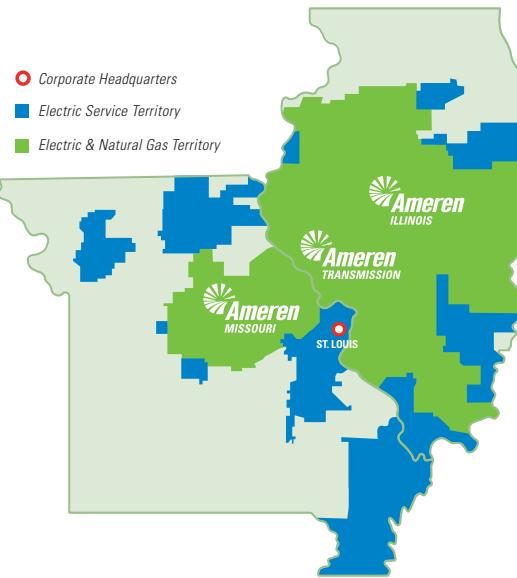
Every year, we look forward to sharing our Corporate Social Responsibility Report, which highlights some of the progress we are making to achieve our mission, To Power the Quality of Life. It is a never-ending journey because we know that millions of customers in Missouri and Illinois are counting on us.

As we look ahead, we are focused on executing our strategy because we are confident that it will deliver on our mission and will

result in a brighter energy future for our customers and the communities we serve. Everything we do starts with empowering our customers, who will benefit from:

- A smarter, more reliable and resilient energy grid.
- Community investments through philanthropy and volunteerism.
- Significant investment plans for renewable energy.
- Stable and predictable rates.

\*The general reporting period is inclusive up to Dec. 31, 2018



Learn more by visiting [AMERENCSR.COM](http://AMERENCSR.COM)

## At-A-Glance

**8,800**  
employees

**5,000+**  
hours of volunteer work  
by our co-workers

**2.4 million**  
electric customers

**\$182 million**  
annual funding of electric and  
natural gas energy efficiency  
programs in 2018

**900,000+**  
natural gas customers

**50%**  
Board of Directors  
members who are women  
or ethnically diverse

**64,000**  
square mile service territory

**\$624 million**  
spent with diverse suppliers,  
representing 25% of total  
spend in 2018



## Cleaner Energy from Diverse Sources

Ameren is committed to providing cleaner, renewable energy solutions for our business and residential customers. We continue to diversify and expand our renewable energy portfolio, most recently through a plan to establish the largest wind generation facility in Missouri.



## Targeting Substantial Reductions in Carbon Emissions (From 2005 levels)

**35%**  
**REDUCTION**  
BY 2030

**50%**  
**REDUCTION**  
BY 2040

**80%**  
**REDUCTION**  
BY 2050



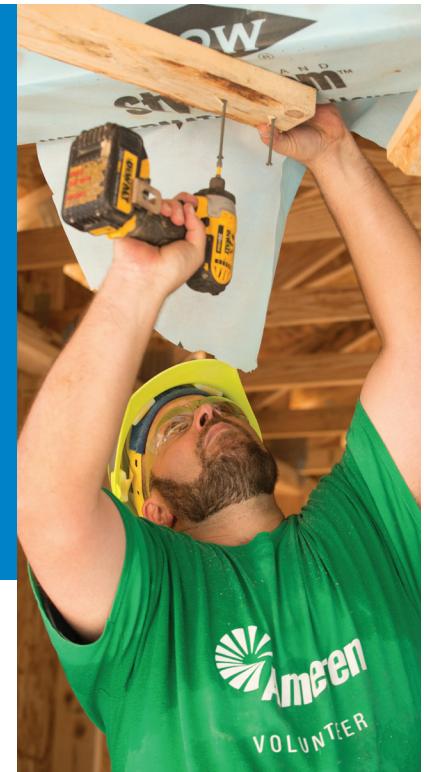


## Ameren Cares

Ameren contributed **\$10 million in local charitable donations** in 2018 to 1,000 nonprofit organizations who provide the community with services such as job readiness training, closing educational gaps and keeping seniors warm in the winter and cool in the summer.

Focus areas also include:

- Arts & Culture
- Civic & Community
- Environmental
- Health & Human Services
- Youth & Education



## Modernizing the Electric Energy Grid

### Missouri

The Smart Energy Plan includes **\$6.3 billion in investments** from 2019 through 2023 that will, among other things, accelerate our investment in smart grid technologies and renewable energy as we build the grid of the future.

### Illinois

Since 2012, Ameren Illinois has invested \$10.6 billion and implemented **thousands of system reliability projects** by adding new technology and fortifying the energy grid. As a result, reliability has improved by an average of 20 percent.

## Serving the Diverse Needs of our Communities

**Access. Development. Sustainability.** Ameren empowers local businesses by creating opportunities for all qualified suppliers, including those owned by veterans, women, minorities and LGBTQ individuals.



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IN THE  
UNITED STATES  
FOR DIVERSITY  
& INCLUSION**  
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COMPANIES  
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Black Enterprise  
Magazine



**TOP 50  
EMPLOYER**  
Minority Engineer  
Magazine



**GREAT PLACE  
TO WORK**  
Certified 2019

## AFFORDABLE RATES, ¢/KWH

	10.42
Ameren Illinois	10.42
Ameren Missouri	10.61
Midwest Average	12.92
U.S. Average	13.24

Ameren Missouri's residential rates are 18% lower than the Midwest Average and 20% lower than the U.S. Average.  
Ameren Illinois' residential rates are 19% lower than the Midwest Average and 21% lower than the U.S. Average.

AVERAGE RESIDENTIAL ELECTRIC PRICES — Edison Electric Institute, "Typical Bills and Average Rates Report" for the 12 months ended June 30, 2018.

## STRONG RELIABILITY

